





PRIVACY STATEMENT CENTRAL SHIPPING (BELGIUM) N.V.

|  | Who are we ? | Adress & registration | Contact |
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| | The data controller is Central Shipping (Belgium) N.V. | North Trade Building Noorderlaan 133 B-2030 Antwerpen BE 0477 819 228 | csbelgium@csbelgium.be ☎+32 3 540 03 32 |








|  | General terms & conditions |
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| | <p>This website is the property of Central Shipping (Belgium) N.V. (hereafter called CSB). The content of this website, including logos, photographs, data, texts, images, etc. are protected by intellectual property rights and belong to CSB or rightful third parties.</p> <p>The content of the website is of a general nature. CSB shall ensure that the information provided is complete, correct, accurate and up-to-date. If the information provided contains inaccuracies, CSB cannot be held liable for direct or indirect damage resulting from the use of the information on this website.</p> |

|  | Our privacy policy |
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| | <p>CSB respects the privacy of all users of this website, contacts, customers, suppliers, employees and any other third party. In this privacy policy we inform you, on personal data we collect and how these data are carefully processed and protected by us. This policy is applicable for users of this website and for our stakeholders (customers, suppliers, third parties involved etc.)</p> <p>Our processing activity is based on principles of fairness, lawfulness, transparency and protection of your privacy and your rights in compliance with Regulation (EU) 2016/679. (GDPR-AVG).</p> <p>The overall goal of CSB is to provide general shipping agency services & maritime activities to (potential) customers. The legal grounds for processing are always within the framework of the agreement with our (potential) customers, and/or are collected for legal requirements.</p> |





|  | Purposes of processing |
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| | <p>Your data will be processed for the following purposes related to legislative or contractual obligations, in particular, for purposes:</p> <ul style="list-style-type: none">- related to answers to your requests by phone, mail, contactform;- related to the execution of a contract of which you are a part or to the execution of pre-contractual measures taken on your request (for example: contact request through contact form);- related to execution of orders and related services, legal obligations;- necessary to ascertain, exercise or defend a right in court or whenever the jurisdictional authorities exercise their duties. |

|  | Personal data processed |
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| | <p>Your personal data, given voluntarily in the services available on the present website or related to a requested service, will be processed and managed for the purpose necessary for the correct management of the requested service or relationship, with guarantee of protection of the data subject's rights.</p> <p>Your data will be processed only by personnel expressly authorized by the Data Controller. Your personal data may be processed manually or with electronic means. Each processing activity takes place by adopting the appropriate security measures.</p> <p>In the event that personal data is used for the sending of promotional notices by CSB or external services- third parties specialised in management of these services, the data subject can object at any time by using the "unsubscribe option" mentioned in the promotional mailings.</p> |

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|  | <p style="text-align: center;">Cookies Management</p> <p>When you visit our website, we do not register any further technical information, not for analysis purposes, nor for improvement of our website. We do not keep an IP address or click behavior data and no cookies. In this way we respect your privacy while you are online.</p> |
|  | <p style="text-align: center;">Agreement</p> <p>CSB does not process data without your consent and-or only as part of an agreement/order/contract or legal requirement. If CSB processes data obtained from third parties, there are appropriate safeguards that these data have been lawfully acquired and are only used for the agreed (legal) purpose.</p> |
|  | <p>For the purposes and types of data collected from this website, the absence of an automated decision-making process, including the profiling referred to in Article 22, paragraphs 1 and 4 is confirmed.</p> |
|  | <p>If you no longer wish to be contacted, please let us know. You always have the full right to withdraw your consent – agreement for data processing, considering we need data to fulfill contractual agreements. CSB will immediately take required actions to remove you from mailings, or our database, unless, there is a legal storage period that must be observed.</p> |
|  | <p style="text-align: center;">What happens to your data ?</p> <p><u>Sharing data:</u> Personal data is only shared with affiliated partners – suppliers – governmental services, in the context of our agreement to supply to you our services and to fulfill legal requirements. Sensitive data (occurs exceptionally) related to contractual agreements, is only transferred to ships owner/crew management in case of medical assistance required.</p> <p>We have clear agreements with our data processors that data will not be passed on to third parties for any other reason other than our contractual agreement. Processing agreements are in place to ensure the same level of security and confidentiality is applied to your data. CSB remains responsible for such processing.</p> <p>There is no transmission or disclosure of your personal data in any other way, than mentioned in the above mentioned purposes.</p> |
|  | <p>In compliance with the principles of lawfulness, purpose limitation and data minimisation, pursuant to Article 5 of the GDPR, the storage period of your personal data is:</p> <ul style="list-style-type: none">- Established for a period of time not exceeding the completion of the services provided;- Established for a period of time considering supplier and customer data management;- Compliant to the terms of the law provided for the specific processing; <p>Our internal processing registers do monitor retention dates appropriate in line with purposes.</p> |
|  | <p style="text-align: center;">Your data is protected</p> <p>CSB takes the protection of your data seriously and has taken sufficient technical and organisational measures to ensure the safe processing of your personal data. These measures correspond to the nature of the personal data and are proportionate to the potential severity of the risk and serve to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification.</p> <p>If unauthorised access is obtained to our processing systems, we will immediately take all possible measures to minimize the damage and / or theft of the data.</p> <p>Our employees and third parties engaged by us are obliged to respect the confidentiality of your data.</p> <p>If you have the impression that your data is not properly secured or if there are indications of abuse, please contact us. (see Contact).</p> |

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|  | <p style="text-align: center;">You have rights !</p> <p>You have the right to obtain from CSB the erasure (right to be forgotten), limitation, updating, correction, portability, object to the processing of personal data concerning you, as well as in general can exercise all the rights provided from the concerned articles of the GDPR.</p> <p>You have the right to obtain</p> <ul style="list-style-type: none">- Confirmation of the existence or not of personal data of you, even if not yet registered, and their communication in intelligible form;- Information about the origin of personal data, the purpose and methods of processing and the logic applied;- Contact details of the Data Controller and possible Data processors and of the designated representatives;- Subjects or categories of subjects to whom the personal data may be communicated;- The update, rectification, or correction/completion of your data;- The erasure, transformation into anonymous form or blocking of data processed unlawfully, including data whose retention is unnecessary for the purposes for which data were collected or subsequently processed;- Data portability or transfer of your data;- Confirmation of deletion of your data, unless there is a legal obligation to keep your data. <p>You have the right to object, in whole or in part:</p> <ul style="list-style-type: none">- For legitimate reasons, to the processing of your personal data, even if pertinent to the purpose of the collection;- To the processing of your personal data for the purpose of sending advertising or direct sales or for carrying out market research or commercial communication;- To your consent once given to the processing of your personal data by CSB by withdrawal of your consent <p>In case of objection to processing of certain personal data, it must be taken into account that certain services provided by CSB, may no longer be possible as a result of this.</p> <p>CSB will respond to your request as quickly as possible, within four weeks. If this period is not achievable, CSB will properly inform you in due time with root cause of such a delay.</p> |
|  | <p>If you believe that CSB does not lawfully deal with your personal data or in any way violates the laws and regulations, you have the right to file a complaint with the Data Protection Authority (DPA): contact@apd-gba.be or send the applicable complaint form to GBA-Drukpersstraat 35 – 1000 Brussels.</p> |
|  | <p style="text-align: center;">Information</p> <p>For all questions regarding this privacy statement and / or the processing of your personal data, please contact our office at the telephone number and /or e-mail listed below. This privacy statement has been prepared with the utmost care. For any comment and/or supplement you want to make, please inform us on below mentioned coordinates:</p> |
|  | <p>Contact details: Central Shipping (Belgium) N.V. North Trade Building Noorderlaan 133 B-2030 Antwerpen Telephone number: +32 3 540 03 33 E-mail: h.deridder@csbelgium.be</p> |